

STRATEGIC REVIEW & MANAGEMENT PROCESSES ASSESSMENT QUESTIONNAIRE FOR CAPE CONFERENCE

This questionnaire is designed to assist the Cape Conference to assess and improve on the implementation of its strategic plans and management processes. It is structured to allow review of the process to determine with strategic planning steps if the church now performs well, not so well, or not at all. Even if your church does *no* strategic planning at present, a review of this questionnaire should be instructive as the individual questions identify those considerations that are primary in designing and implementing an effective process.

NB. For each question below, enter the appropriate number to indicate the degree of improvement your church needs in order to function effectively. Please look at each question and then asses with right column – Improvement needed – little or some or much.

Service Delivery

Improvement Needed

Little Some Much

1. How often do you receive a visit from your pastor/elder/member? 1 2 3 4 5 6

2. Do you have regular business meetings? 1 2 3 4 5 6

3. Does your church have an mission statement? 1 2 3 4 5 6

4. Are your church plans being implemented? 1 2 3 4 5 6

5. Are departmental reports rendered and submitted to the pastor/business meeting/conference? 1 2 3 4 5 6

Communication

Improvement Needed

Little Some Much

6. How well would you rate communication methods used by the:
a. Elder? 1 2 3 4 5 6

b. Pastor? 1 2 3 4 5 6

c. Director? 1 2 3 4 5 6

d. Administration ? 1 2 3 4 5 6

e. Elaborate

Church Unity

Total of number for items 15-16 = _____ divided by 2

Score

Church Growth and Spirituality

Total of number for items 18-19 = _____ divided by 2

Score

Examine the scores for the major categories. Those with relatively high scores (4-6) indicate that we need significant improvement in these categories. Within the high-scoring categories, note any specific items that rated “5” or “6” for special attention.

Attention: Please add any issues that you may feel strong about.